



The Greens Medical Practice

PMCPA Pilot – Our practice experience

RCGP Conference Nov 5th

PMCPA – Practice feedback

Content

- Why did we take part?
- What did we think about the pilot as a team?
- How was the experience?
- How much work did it involve
- Could every practice do this?
- Is PMCPA relevant in primary care
- Over all experience

PMCPA – Practice feedback

Why we took part

- Quality Initiative
- Assessing ourselves
- Team focus
- Continual development



PMCPA – Practice feedback

What did we think about the pilot as a team?

- Not more work!
- Chance for everyone to take part
- Team wanted to understand what quality really means
- Liked the idea of reviewing of our service
 - were we safe staff, offering a
 - Safe service for patients
 - In a safe environment
- Were less certain about how we could find time for the development element

PMCPA – Practice feedback

How was the experience?

- Started as team focused
- Ended as Management driven
- Why?
 - Re-writing practice protocols
 - Ran out of time
 - Only had 3 months
- Web based evidence
 - complicated



PMCPA – Practice feedback

How much work did it involve?

- Felt like a lot - but was it?
- Plenty of adjusting what we already had – frustrating
- Developmental work – good because we started at the beginning
- Collecting and collating evidence – time consuming

PMCPA – Practice feedback

Could every practice take part?

- Yes!
- Get to the starting position – 30 core criteria
- Given right amount time
- Focus on which areas you want to develop first
- Continual development
- Understand that the quality agenda is here to stay
- Initiatives like this should link closely with CQC and Revalidation



PMCPA – Practice feedback

Is PMCPA relevant in primary care?

- Would be very useful if fully linked to other initiatives or assessment processes
 - Care quality Commission (registration)
 - Revalidation
 - Training assessment

- Marker of quality
 - Patients
 - Private health care providers

PMCPA – Practice feedback

Summing up

- Created an opportunity for learning as a team
 - Chance to review and update all our organisational protocols
 - Developmental domains most useful
 - There were some time pressures
 - Data collection could be made easier
-
- Over all it was a worth while experience